

Program Partner Updates

March 2020

How UPS is responding to the Coronavirus

UPS is closely monitoring the impact of the Coronavirus and we want to make sure you are kept up-to-date on what they are doing to keep members and customers like you safe while continuing to deliver around the world.

Here's what we know and what you can expect:

- Compliance with all government regulations and health safety guidelines related to the containment of COVID-19.
- Many people are asking the same question: is it safe to receive and handle a shipment? The World Health Organization (WHO) and U.S. Centers for Disease Control (CDC) has stated that the likelihood of catching the COVID-19 virus by touching cardboard or other shipping containers is low.
- If you prefer that your UPS driver does not deliver packages to your premises, you can arrange for your packages to be held for pickup at your local customer center for 2 weeks. When you wish to resume delivery to your business, you can request that to happen at the same UPS customer service counter you visit to pick up packages.

For more details and updates, please visit: http://bit.ly/UPS_Updates

Need to Ship? Visit: www.savewithups.com/artba to create a shipment.

Have questions about your ARTBA Savings Program? Call: 1-800-MEMBERS (636-2377), M-F: 8am-5pm ET.